

# Flo's - The Place in the Park

## Refurbishment - Spring 2026

### What's happening and why is Flo's closing temporarily?

We're carrying out important refurbishment works, primarily to improve and expand our kitchen and café spaces. We are also having essential repair work on our roof. These upgrades will help us serve you better, improve working conditions for our team, and ensure the long-term sustainability of Flo's as a community hub.

### When will Flo's be temporarily closed?

Flo's will be closed for approximately 4 weeks starting from Monday April 13<sup>th</sup>. Any changes to this timeframe will be communicated as soon as possible.

### What improvements are being made?

We'll be making several exciting upgrades:

- Expanding and improving our commercial kitchen
- Replacing old equipment and installing new, energy-efficient appliances
- Improving working conditions for our café and kitchen teams
- Remodeling our kitchen to Increase efficiency to support better service
- Enhancing the café space for a better customer environment and experience
- Making updates to Flo's Refill Shop for a more streamlined, self-service model
- Undertaking essential repairs to Flo's roof

### Will everything at Flo's be closed?

No. We are working hard to keep as many services running as possible whilst maintaining a safe and secure site for the works to commence. Some areas will be affected.

**Flo's Cafe** - the main Cafe area will not be open to the public as work is undertaken. Flo's Cafe will run a modified menu from Flo's Hatch, our seasonal service area at Flo's Pavilion (opposite the tennis courts). We will have a limited number of seating outside (fingers crossed for good weather!) At weekends only, the Pavilion will be open for Cafe users to sit in.

**Flo's Refill Shop** - our shop will remain closed throughout the duration of the works. It will reopen again when the work is complete. In the meantime, Flo's Refill Shop remains open 7 days a week from 9 - 5pm. Our final day of trading before the temporary closure will be Sunday 12<sup>th</sup> April. Still time to stock up!

**Flo's Nurseries** - both of our sites, (at Flo's and at Barracks Lane Community Garden) will remain open as usual. Pick up and drop off routes at Flo's will be

affected and signage will be in place. Bike parking for nursery parents at Flo's will also be affected. For more information, please speak to Nursery staff by emailing [nursery@floxford.org.uk](mailto:nursery@floxford.org.uk)

### **Visiting Flo's Midwives**

Midwifery appointments and services will remain unchanged during the work. However, alternative access routes will be in place. Look out for signage for more info.

### **What about the weekly groups and activities at Flo's?**

Some of our weekly activities and groups will remain open as normal, others will continue with minimal changes.

**Stay and Play (Monday)** - will remain open as normal.

**Nature Explorers (Monday)** - will remain open as normal

**Equal Start Oxford** - Please contact the team for info, email [equalstart@floxford.org.uk](mailto:equalstart@floxford.org.uk)

**Weekly Gardening Groups (Wed and Fri)** - will continue as normal. For info, email [garden@floxford.org.uk](mailto:garden@floxford.org.uk)

**Walk Talk and Tea (Friday)** - will continue as normal. For info, email [garden@floxford.org.uk](mailto:garden@floxford.org.uk)

### **Will there still be access to toilets and baby change during this time?**

Our accessible toilets and baby change areas near reception will remain open for visitors to use.

### **What will access to the site be like?**

For safety reasons, some areas of the site will be inaccessible to visitors during the work. Access routes to Flo's Nursery, Flo's Hatch and the toilets will be signposted from the park.

### **Can I still get food or drinks during the closure?**

Yes! You can still visit Flo's Hatch for coffee and food during this period. We'd really appreciate your continued support while the main café is closed.

**Monday Meals** - Our weekly free or 'pay as you can' meals on Monday will not be

operating during the closure. We are sorry for any inconvenience this may cause.

**Me & You Menu** - Our free to access service will still be available for those who need it. Please speak to a member of staff at Flo's Hatch during the closure if you would like to access a free hot drink or food.

**If you need food support during this time please take a look at the OX4 Food Crew services to see what is available locally. [www.ox4foodcrew.co.uk](http://www.ox4foodcrew.co.uk). If in doubt please speak to a member of staff who will be happy to help.**

### **Why are these works happening now?**

Our kitchen currently produces thousands of meals each year from a small space which was not designed for this level of production. While our team does an amazing job, these upgrades are essential to meet demand, improve efficiency, and support our staff.

Flo's Cafe is much loved and is open 365 days a year. As such, some maintenance and repairs are necessary so we can continue to provide a comfortable and friendly environment.

### **How is this project being funded?**

We're incredibly grateful to have secured grant funding and a generous private donation, which has made these much-needed upgrades possible.

### **What else is can we look forward to?**

When we reopen, we'll also be launching:

- A new brand identity for Flo's
- A new logo and external signage
- A new-look website for Flo's

This refresh reflects our energy, values, and commitment to the community.

### **How can I support Flo's during this time?**

Your support means everything to us during this time. The disruption to our normal services will put pressure on our income generating capacity - this income is essential in our ability to deliver our community services. Whilst we have worked hard to limit the impact you can also help by:

- Visiting Flo's Hatch for food and drinks when you can
- Spreading the word about the changes and encouraging others to visit
- Make a donation to [support our community work here](#)
- Hurry back! - We'd love to see as many of you as possible once we are fully

operational again!

### **Who can I speak to if I have questions?**

Alongside the contact points already mentioned if you are on site and have questions, please feel free to speak to a member of staff at any time—we're always happy to help.

You can keep up to date with progress and hear about any changes via Flo's Newsletter and via instagram by following @flosoxford. We will also keep signage up to date around the site.

### **A final message from us**

We understand closures can be disruptive, but these improvements are designed to support our team and strengthen Flo's for the future, helping us continue serving the community year-round.

These improvements are all about ensuring Flo's can continue to serve the community, protect the planet, and improve equity in OX4 for years to come.

Thank you for your patience and support—we look forward to seeing you all soon!

**Your team at Flo's - The Place in the Park**